



March 25<sup>th</sup> 2009

Dear Customer,

Arkema Inc. has appreciated your use of Pebax® resins in the past years.

For many years the Pebax SN 01 grades have been the choice of many customers who needed or wanted a UV and heat stabilized Pebax direct form Arkema. As a result of customer demands Arkema has developed a new version of stabilized Pebax polymers.

On January 1 2009 Arkema began production of a new and improved family of stabilized Pebax grades designated with **SP01**. This new grade has heat stability and UV stabilization exceeding the SN01 family with no detrimental effects.

Arkema Inc plans on making the Pebax **SP01** family the stabilized grade for the future. The following Pebax® grades with the SN01 designation will be discontinued on June 30, 2009: 7233 SN01, 7033SN01, 6333 SN01 and 5533 SN01. The softer grades of Pebax®: 3533SN01, 4033SN01 will discontinue December 31 2009. The Pebax 2533SN01 will be replaced with Pebax 2533 SD02 that contains a demolding agent as well.

As a valued customer, Arkema is anxious to support your transition from SN to SP with detailed information on performance and availability.

Please contact your Arkema representative very soon to start your transition to this new family of Pebax polymers.

Sincerely

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National Sales Manager  
Arkema Inc